the StomaGenie® experience

FREQUENTLY ASKED QUESTIONS

Where can I order StomaGenie?	Byram Healthcare Byram Healthcare - StomaGenie ○ (877) 902-9726
Is StomaGenie covered by Medicare and Insurance?	YES! StomaGenie is covered by Medicare and most insurance plans. It is reimbursable as follows: · HCPCS A5081 · 30 cartridges are allowed each month · StomaGenies are sold in packs of 10 cartridges so you can order 10, 20, 30, however many you feel you need. · You may also order different sizes within one order of 30.
Do I need a prescription?	Yes, when added to your Byram order, Byram can obtain it on your behalf.
What are the Diagnosis Codes?	• Urostomy Z93.6 • Ileostomy Z93.2 • Colostomy Z93.3
What type of ostomy pouch does StomaGenie work with?	StomaGenie works with all ostomy pouches regardless of type or manufacturer.
What sizes do StomaGenie come in?	

Part No.	Inside Diameter	
12010P	1/2"	12mm
12011P	5/8"	15mm
12012P	3/4"	18mm
12013P	7/8"	20mm
12014P	1"	24mm
12015P	1 1/8"	28mm
12016P	1 1/4"	30mm
12017P	1 3/8"	34mm
12018P	1 1/2"	37mm
12019P	1 5/8"	41mm
12020P	1 3/4"	43mm
12021P	1 7/8"	46mm

What size StomaGenie should I choose?	Since StomaGenie is a personal fit, you can order different sizes with Byram. Simply order the size your stoma currently is, one size smaller and one size larger. Then you are able to determine which size works best for a given situation.
How to open the StomaGenie	Hold the cartridge and remove the shrink-wrapped plug by sliding it off the StomaGenie. Push the black plug out of the shrink wrap, and it's ready for use!
When using StomaGenie, what position is best?	When using a StomaGenie during a pouch change, gravity plays a key role. The best positions are standing, sitting, or leaning back. Avoid lying flat on your back, as this may prevent it from working effectively.
How much output does a StomaGenie hold?	StomaGenies accommodate different amounts of output depending on the cartridge size, which is important to consider when placing an order. If you anticipate needing extra capacity at times, opt for a larger StomaGenie and utilize the “tilt method.” For example, our 1-1/8" cartridge holds approximately 2 oz where our 1-7/8" cartridge holds 4+ oz.
Once my skin is prepared, what is the best way to remove StomaGenie?	To remove your StomaGenie, gently tilt the closed end downward while keeping the open end positioned under your stoma. Monitor your stoma to ensure it is no longer active. Once activity has stopped, remove the cartridge, set it on a counter, and proceed with applying your new pouching system. Once pouch is adhered, place the black plug into the open end of the cartridge and throw away with other used ostomy supplies.
Can I use StomaGenie with other ostomy accessories?	StomaGenie can be used with all ostomy accessories. With StomaGenie in place capturing output, it allows you valuable time to properly use ostomy accessories so they can work properly the first time.
What ostomy types does StomaGenie work with?	StomaGenie can be used with all ostomy types including urostomies, ileostomies and colostomies.
How does StomaGenie work?	The cartridge has an open end and a closed end. Position the open end against your peristomal skin. After preparing your skin for the next pouching system, remove the cartridge, insert the plug into the open end, and dispose of it properly.

How do I dispose of StomaGenie?	Use the black plug included and insert it into the open end of the used cartridge. Throw it away along with all other used ostomy products. There are manufacturers who provide a bag for this purpose.
What if I need two hands or have the use of only one hand?	We have two hands free devices available on Amazon that hold the cartridge for you allowing the use of two or one hand. Use the search words “StomaGenie Hands-Free Clamp” or “StomaGenie Hands-Free Mount.”
Can I reuse StomaGenie?	StomaGenie is a disposable, biodegradable, single use item that has a monthly allowable of 30 cartridges. It is designed to use a new cartridge with every pouch change.
What supplies are covered by insurance?	

Item	Unit	Allowable Amount 30 Days	90 Days
Wafer with Flange	Ea	20	60
Pouches-Drainable	Ea	20	60
Pouches-Closed End	Ea	60	180
Stoma Cap	Ea	31	93
Paste	Oz	4 oz	12 oz
Barrier Wipes	Ea	25	75
Skin Barrier Sheets	Ea	20	60
Skin Barrier Rings	Ea	AMN	
Skin Barrier Spray	Oz	2 oz	6 oz
Skin Barrier Strips	Ea	20	60
Liquid Adhesive	Oz	4	12
Adhesive Remover Wipes	Box/50	AMN	
Tape 1" X 10 yards	Ea	2	6
Tape 2" X 10 yards	Ea	1	3
Deodorant, Liquid	Oz	AMN	
Deodorant, Tablet	Ea	AMN	
Ostomy Belt	Ea	1	3
Convex Inserts	Ea	10	30
Irrigation Sleeves	Ea	4	12
Irrigation Bags	Ea	-	1
Irrigation Cone	Ea	-	1
Irrigation Catheter	Ea	-	1
Lubricant	Oz	AMN	

How do I contact Stomagienics?	info@stomagienics.com

STOMAGENIE TIPS AND TRICKS

Fasting	Nutrition and hydration are a large part of healthy living with a stoma. There are times when you may feel compelled to fast prior to an medical appointment, event, etc. Having a StomaGenie on hand to capture output if you have to change your pouch, fasting may not be necessary.
My skin is sensitive around my stoma.	Gently reach into the StomaGenie and pull out about 1/4" of the super-absorbent material. Fold the exposed absorbency over the edge of the cartridge to create a “comfort collar.” This soft material is gentle on irritated skin and helps absorb any output that may escape through a dimple or fold.
Emergency Kit	It is best practice to have one or two extra sets of ostomy supplies in case a change has to be made away from home. Be sure to include one or two StomaGenie cartridges in your set. Feel confident unplanned output will be contained in your cartridge allowing for a controlled anytime-anywhere change.
Can I use StomaGenie to align my baseplate?	When using a 2-piece system, baseplate alignment may be possible. If the baseplate matches the StomaGenie's size, slide it down the barrel of the StomaGenie and press it onto the peristomal skin. However, keep in mind that this method may not be suitable for everyone, as it depends on the stoma's size. StomaGenie cannot be used for alignment with a 1-piece system.